

Watts Martin

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Profile

Technical writer with extensive experience creating and maintaining web-based, developer-focused documentation using the “docs as code” methodology. Broad experience with Markdown, static site generators, and ad hoc toolchains in several scripting languages.

Experience

Senior Technical Writer, North American Bixby Labs, San Jose, CA (Mar 2018–Dec 2023)

Writing and editing developer documentation for Bixby, Samsung’s voice assistant. Bixby encompasses clients across multiple devices, the Bixby Developer Studio IDE, and a server platform. Led documentation for the IDE, the server-side JavaScript engine, and libraries. Designed a new information architecture hierarchy for documentation, including running user testing. Led documentation for a next-generation update in 2023. Worked 100% remotely after mid-2022. (The company started as Viv Labs, founded by the creators of Apple’s Siri.)

Technical Writer, Realm, San Francisco, CA (Jan 2017–Sep 2017)

First hired writer for the Realm Mobile Platform, a mobile database with open source client-side components and a closed-source server. Redesigned and reorganized documentation site; introduced “Tech Notes” articles section; created Realm’s first style and process guide. (Realm is now part of MongoDB.)

Technical Writer, RethinkDB, Mountain View, CA (May 2014–Sep 2016)

Managed the documentation for RethinkDB, an open source “NoSQL” document store database, including creating new material, editing existing material, and overseeing community contributions via GitHub. Wrote articles and release notes. Topics included the ReQL query language, installation, administration, drivers, and application integration.

Lead Developer, TRAIL, San Francisco, CA (Mar 2013–May 2014)

Assumed all development roles, both front- and back-end, for JobScout, TRAIL’s online literacy platform, as well as a system administration role. The platform was “homebrew” PHP with jQuery and MySQL. Implemented new features and design for a presentation at TechCrunch Disrupt 2013. Started a new TRAIL platform based on Laravel 4.

Software Engineer, Jupiter Grades, Pacifica, CA (Mar 2012–Mar 2013)

Implementation of new modules for Jupiter SIS, a web-based student information system. Written in native PHP (no framework), JavaScript, and MySQL. Set up company’s first version control system.

Previous work included web development for clients and employers using PHP (CakePHP and Symfony), Python (Flask), MySQL, and RabbitMQ.

Certifications (LinkedIn)

- Applied Machine Learning: Foundations (2023)
- Generative AI: Working with Large Language Models (2023)
- UX Foundations: Information Architecture (2023)
- Understanding Information Architecture (2023)
- API Documentation with JSON and XML (2022)
- Editing Mastery (2021)

Publications

- “Coyote Tracks,” a tech blog featured as one of Tumblr’s best technology blogs
- “Advertising on Demand,” *The Magazine* #4
- “Review: Nisus Writer Express,” *About This Particular Macintosh*
- *Kismet*, an award-winning science fiction novel (Argyll Productions, 2017)

Education

New College of Florida, Sarasota, FL
Coursework toward B.A. in Literature